



Bill Chapman
Chairman
Wellbeing and Health
Scrutiny
Surrey County Council

Sent via email

21 July 2015

Dear Health and Care Commissioners and Providers,

Accident & Emergency Performance during Winter Pressures

At the March 18 meeting of the Surrey Health Scrutiny Committee considered evidence from Ashford & St. Peter's Hospitals NHS FT, North West Surrey CCG, Surrey County Council Adult Social Care and Virgin Care on the system response to demand experienced in A&E over the winter holiday period. It is due to hear from these partners again in September. The March papers are available [here](#).

At this meeting Members agreed to gather experiences from across the Surrey health system to allow it to draw conclusions regarding performance in 2014/15 and review preparedness for future demand pressures.

I am, therefore, writing to you to request your views on the following questions:

1. How did you work with partners in health and social care to manage the increased demand in A&E in December 2014 and January 2015?
2. What plans are in place in your area to manage such a spike in demand should it re-occur in 2015/16?
3. What, in your view, needs to be done to ensure that A&E is used appropriately in the future?
4. What are the risks to A&E performance in your area?
5. Do you have any suggestions as to what other partner agencies can/should be doing to alleviate the situation?

As per the regulations covering local authority health scrutiny I am asking you to respond within 28 days of the date of this letter.

Please can you send your response(s) to the Scrutiny Officer, Ross Pike by email at ross.pike@surreycc.gov.uk

Yours sincerely,

A handwritten signature in black ink, appearing to read 'W. S. Chapman'. The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Councillor Bill Chapman
Chairman, Surrey Wellbeing and Health Scrutiny Board